



Make a Referral

Choices is the wraparound agency for Regions 8, 6, and 3. Referrals can be made by families, schools, justice and social service agencies, as well as mental and physical health professionals.

To make a referral, please contact Choices Coordinated Care Solutions for a preliminary screening:

- Shreveport and surrounding parishes: **318.221.1807**
- Lake Charles and surrounding parishes: **337.310.3735**
- Hammond and surrounding parishes: **985.318.3250**



Contact

Letitia H. Thomas

Shreveport, LA

LHThomas@ChoicesCCS.org

318.505.4769

Linda Cuccia

Hammond, LA

LCuccia@ChoicesCCS.org

985.415.0500

Kimberly Childs-Mayes

Lake Charles, LA

KChilds-Mayes@ChoicesCCS.org

337.263.7872



FAMILIES

STRENGTHENED

TOGETHER

Wraparound for Louisiana
Youth and Families





What **We** Do

At Choices Coordinated Care Solutions, we listen to families first! We believe that parents know their families best and are essential in determining any path leading to their success. In partnership with families, we initiate a wraparound planning process that identifies the family's strengths, needs, and goals that lead to children receiving the appropriate services and supports to remain in their homes and communities. Our focus is to align community-based services, with the assistance of natural supports, to the strengths of families in the way that best fits individualized needs.

About **the Youth** We Serve

We serve youth with complex behavioral health needs and who are at risk of out-of-home care. The young people we work with often have mental health needs or are experiencing behaviors resulting in self-harm, truancy, running away, or abusing drugs and alcohol.

The **Wraparound Process** for Families

Wraparound is a team-based planning process focusing on individualized, family-driven care for youth with complex needs and high-risk behaviors. Our facilitators work with families to build collaborative teams that couple professional service providers with natural supports dedicated to helping families achieve their goals through strength-based and creative solutions. Following the Plan of Care endorsed by the family, all team members do their part to ensure success. The team meets regularly to assess progress and ensure the best possible outcomes.

Our **Goals**

From the beginning and throughout the wraparound process, Choices collaborates with families, professionals, and community providers to ensure the family's perspective is given primary focus during all activities of wraparound. Through this partnership, we strive to create plans that build on the values, preferences, beliefs, culture, and identity of the child and family and their community. Together we can facilitate goals leading to:

- increasing family harmony;
- having safer behaviors at home, at school, and in the community;
- successfully navigating the requirements of the juvenile justice or child welfare system;
- achieving greater success at school;
- accessing the appropriate services for additional supports; and
- reducing the need for out-of-home care.